

Lunch Card Terms and Conditions for Companies

1. Definitions and General Information

1.1. The Prepaid Lunch Card for Companies (hereinafter referred to as the “Lunch Card”) is a physical prepaid card administered, topped up, and monitored electronically.

1.2. Lunch Cards provide a simple way for companies to offer their employees quality meals at LIDO restaurants and stores.

1.3. The service is provided as a prepaid solution.

1.4. Lunch Cards are particularly suitable for companies whose employees work in different locations or frequently travel during their working day.

1.5. With a single Lunch Card, employees can purchase meals at all LIDO restaurants and stores in Latvia, while the company benefits from a simple and transparent solution.

2. Agreement and Service Activation

2.1. Entering into the agreement is quick and straightforward.

2.2. The company determines the required number of Lunch Cards and the allocated amount for each card.

3. Minimum Requirements

3.1. The minimum number of Lunch Cards is five (5) cards.

3.2. The minimum top-up amount is EUR 40 (forty euros) per Lunch Card per month.

4. Use of the Card

4.1. The company may set a daily spending limit or allow the Lunch Card to be used without restrictions.

4.2. If the purchase amount exceeds the card limit or available balance, the difference may be paid separately at the LIDO checkout.

5. Card Top-Up

5.1. Lunch Cards are topped up in accordance with the terms of the agreement.

5.2. Top-ups may be made automatically or upon request at agreed intervals.

6. Validity Period and Remaining Balance

6.1. The Lunch Card remains valid for six (6) months from the date of the most recent top-up.

6.2. Any unused balance remains available on the Lunch Card and is valid for six (6) months.

6.3. Unused amounts are not carried over or added to the following day's spending limit.

6.4. Upon expiry of the validity period, any remaining balance on the Lunch Card will be cancelled and is non-refundable.

7. Reports and Documentation

7.1. Reports are prepared upon request, but no more frequently than once per month.

7.2. The following documents are available:

- Advance invoice;
- Acceptance and handover certificate;
- Usage and balance report;
- Reconciliation statement.

7.3. A service invoice intended to settle the advance invoice is not issued.

8. Additional Terms

8.1. Lunch Cards can be used at all LIDO restaurants and stores in Latvia.

8.2. When using a Lunch Card, customers may also use the LIDO loyalty application.

8.3. Lunch Cards may be delivered by courier or collected at a LIDO restaurant or store.

8.4. Lunch Cards are activated upon receipt and signing of the acceptance and handover certificate.

9. Application Procedure

9.1. The company applies for the service by sending an email to pusdienu.kartes@lido.lv.

9.2. An agreement is prepared and signed.

9.3. The requested number of Lunch Cards is prepared with the selected balance amount.

9.4. The Lunch Cards are delivered or issued at LIDO points of sale.